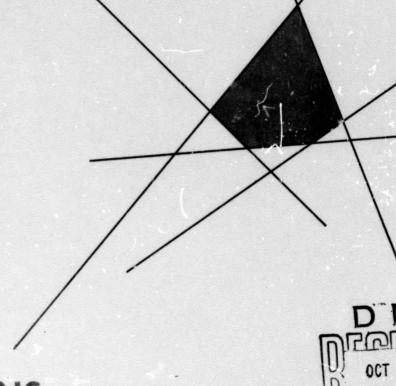


by SHELDON M. ROSS

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# IDENTIFIABILITY IN GI/G/k QUEUES

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#### ABSTRACT

Consider a queueing system in which customers arrive in accordance with a renewal process having an unknown distribution F, and in which the service times are independent and have unknown distribution G. We assume that there are  $k(k\leq \infty) \quad \text{servers.}$ 

Let C(t) denote the number of customers in the system at time t. It is shown that F and G are identifiable from  $\{C(t), t \geq 0\}$  if either G or F is continuous, if F(x) < 1 for all x, and if the number of busy periods is infinite almost surely. Secondly, it is shown that F and G are identifiable if G is not lattice and the queue size a.s. converges to infinity. The second result is obtained by first considering the related problem: if  $N_1(t)$ ,  $i=1,\ldots,k$ , are independent renewal processes with the same distribution G, then construct an a.s. convergent estimate of G based only on  $\{N(t), t \geq 0\}$ , where

$$N(t) = \sum_{i=1}^{k} N_i(t)$$
.

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#### O. INTRODUCTION AND SUMMARY

Consider a queueing system in which customers arrive in accordance with a renewal process having an interarrival distribution F, and in which the service times of customers are independent and have distribution G. Moreover, suppose that there are  $k(k \le \infty)$  servers and that an arriving customer is immediately served if he finds one of the servers free, and if not then he joins the queue.

When a customer completes service, he is immediately replaced by a customer waiting in the queue. However, we do not assume that the queue discipline (whether LIFO, FIFO, or anything else) is known.

Let C(t) denote the number of customers in the system at time t. The problem of interest is to determine whether F and G are identifiable from a single sample path of the process  $\{C(t), t \ge 0\}$ . In Section 1, we show that F and G are identifiable if either G or F is continuous, if F(x) < 1 for all x, and if the number of busy periods is a.s. infinite. In Section 2, we show that F and G are identifiable if G is not lattice and if the queue size a.s. converges to infinity. This is done by first considering the following problem which is of independent interest: If  $N_1(t)$ ,  $i=1,\ldots,k$ , are independent renewal processes with the same distribution G, then construct an a.s. convergent estimate of G based only on the process  $\{N(t), t \ge 0\}$ , where  $N(t) = \sum_{i=1}^k N_i(t)$ .

The problem of identifying F and G has received some attention in the literature. In [1], Brown considered the problem of estimating G from a single sample path of  $\{C(t), t \ge 0\}$  for the case  $M/G/\infty$  (that is, where F is assumed exponential and  $k = \infty$ ). By a clever use of the ergodic theorem, he showed that his estimate a.s. converged (pointwise) uniformly to G, which, of course, shows that G is identifiable. Brown also raised the question of the identifiability of

G from  $\{C(t), t \ge 0\}$  for the  $GI/G/\infty$  system. In [3], Kendall and Lewis show that in a  $GI/G/\infty$  quoue if one is given the output epochs along with the serial number of the input corresponding to each output then the input distribution is completely identifiable and the output distribution is identifiable up to a location parameter.

## 1. RESULTS WHEN BUSY PERIODS ARE A.S. FINITE

We say that a busy period begins when a customer arrives and finds the system empty. In this section we shall suppose that a busy period is a.s. of finite length. From results of Kiefer-Wolfowitz [4,5] it follows that this will be the case if  $\mu_G < k\mu_F$  and F(x) < 1 for all x, where  $\mu_G$  and  $\mu_F$  are the mean service and interarrival times.

Call a customer a B-customer if there are no other customers in the system when he arrives. Let

$$I_{n} = \begin{cases} 1 & \text{if } n^{\text{th}} & \text{B-customer completes his service before} \\ & \text{a new customer arrives} \\ 0 & \text{otherwise} \end{cases}$$

Then, by the strong law of large numbers it follows that

(1) 
$$\frac{I_1 + \dots + I_n}{n} \overset{a.s.}{\longrightarrow} \int_0^{\infty} G(y) dF(y) .$$

Now from the set of all B-customers let us consider only those for which there is an arrival within a time  $\,x\,$  following their arrival. Call these  $\,B_{x}$ -customers and let

$$J_{n} = \begin{cases} 1 & \text{if } n^{\text{th}} & B_{x}\text{-customer completes his service before} \\ & \text{a new customer arrives} \\ & \text{0 otherwise} \end{cases}$$

Then from the strong law of large numbers it follows that either F(x) = 0 and there are no  $B_x$ -customers or else

(2) 
$$\frac{J_1 + \ldots + J_n}{n} \xrightarrow{a,s} \frac{\int_0^x G(y) dF(y)}{F(x)}.$$

Now, from the set of B-customers consider those who finish before a new customer arrives, and let their service times be  $X_1, X_2, \ldots$  If we let  $H_n(x)$  be the empirical c.d.f. of  $X_1, \ldots, X_n$ , then

(3) 
$$H_n(x) \stackrel{a.s.}{=} H(x) = \frac{\int_0^x G(y)dF(y)+G(x)(1-F(x))}{\int_0^\infty G(y)dF(y)}$$
.

Finally let  $Y_i$  ,  $i\geq 1$  , be the successive interarrival times and let  $F_n$  be the empirical c.d.f. of  $Y_1,$  ...,  $Y_n$  . Then

$$(4) F_n(x) \xrightarrow{a \to s} F(x) .$$

## Theorem 1:

Ιf

- (i) the number of busy periods is a.s. infinite
- (ii) either F or G is continuous
- (iii) F(x) < 1 for all x

then F and G are identifiable from  $\{C(t), t \ge 0\}$ .

### Proof:

From the continuity assumption (ii) it follows that an arrival and departure may not occur simultaneously, and as a result, the left sides of (1) - (4) are all obtainable from the data  $\{C(t), t \ge 0\}$ . Hence, if

 $F(x) \neq 0$  then the right sides of (1) - (4) are identifiable and the result follows

$$H(x) \int_{0}^{\infty} G(y) dF(y) - \int_{0}^{x} G(y) dF(y)$$
since  $G(x) = \frac{1 - F(x)}{1 - F(x)}$ . On the other hand, if  $F(x) = 0$  then the result follows from (1), (3) and (4).

Q.E.D.

## Remark:

The purpose of the continuity assumption (ii) is that it enables us to determine the arrival and departure epochs from the data  $\{C(t), t \ge 0\}$ . If the experimenters data consists of the arrival and departure epochs then this condition is not necessary.

# 2. THE CASE $k\mu_{G} > \mu_{F}$

In this section we suppose that G is nonlattice, either G or F is continuous and  $\mu_G \cong k\mu_F$ . Pefore showing that F and G are identifiable in this case we first consider the following related problem.

# Related Problem:

Consider k independent stationary renewal processes  $\{N_i(t)\}, i=1,\ldots,k$ , for which the time until the first renewal has a distribution  $G_e(x) = \int_0^x \frac{(1-G(x))dx}{\mu_G}$ , and the remaining interarrival times have distribution G, where G is assumed to be nonlattice. Let  $N(t) = \sum_{i=1}^k N_i(t)$ . The problem is to estimate G from the data  $\{N(t), t \geq 0\}$ .

Let  $\mathbf{E}_{n}$  denote the time from n until the next jump of the N(t) process, and let

$$I_n = \begin{cases} 1 & E_n > x \\ 0 & E_n \le x \end{cases}$$

Lemma 1:

$$1/n \sum_{j=0}^{n-1} I_j \xrightarrow{a_j s_*} \left( \int_x^{\infty} \frac{-G(x)}{\mu_G} dx \right)^k.$$

## Proof:

From known renewal theory results it follows that  $\{E_n, n \geq 0\}$  is a stationary process. Also, by known renewal results, it follows that the distribution of  $\{E_n, n \geq m\}$  given the values  $E_n, n \leq j$ , converges as  $m \to \infty$  to the distribution of  $\{E_n, n \geq 0\}$  regardless of the values  $E_n, n \leq j$ . This implies that the tail  $\sigma$ -field of  $\{E_n, n \geq 0\}$  is independent of  $\{E_n, n \leq j\}$  and

hence every tail event has probability 0 or 1 which implies that the  $E_{n}$  process is ergodic. Since the  $E_{n}$  process is stationary and ergodic, so is the  $I_{n}$  process. The result then follows from the ergodic theorem since

$$E I_o = \left( \int_{\mathbf{x}}^{\infty} \frac{1 - G(\mathbf{x})}{\mu_G} d\mathbf{x} \right)^k.$$
 Q.E.D.

Now, define  $T_n$  to be the time between the (n-1)st and the  $n^{th}$  jump of the  $\{N(t), t \ge 0\}$  process, and let

$$J_{n} = \begin{cases} 1 & T_{n} > x \\ 0 & T_{n} \le x \end{cases}$$

## Lemma 2:

$$1/n \sum_{i=0}^{n-1} J_i \xrightarrow{a_i s} (1 - G(x)) \left( \int_{x}^{\infty} \frac{1-G(x)}{\mu_G} dx \right)^{k-1}$$

## Proof:

Let  $S_{n,j}$  denote the time of the  $n^{th}$  event of the process  $N_j(t)$ ,  $j=1,\ldots,k$ , n>0. Let  $T_{n,j}$  be the time from  $S_{n,j}$  to the next jump in the N(t) process. Now because of the independence and stationarity of the  $N_i(t)$  processes,  $1 \le i \le k$ , it follows exactly as in Lemma 1 that for each j,  $1 \le j \le k$ ,  $\{T_{n,j}, n \ge 1\}$  is a stationary ergodic process. Letting  $J_{nj} = \begin{cases} 1 & T_{nj} > x \\ 0 & T_{ni} \le x \end{cases}$  we have by the ergodic theorem that

$$1/n \sum_{i=0}^{n-1} J_{ij} \xrightarrow{a_{i}s} (1 - G(x)) \left( \int_{x}^{\infty} \frac{1 - G(x)}{\mu_{G}} dx \right)^{k-1}, j = 1, 2, ..., k$$

The result row follows since  $\{J_n^-, n \ge 1\}$  is composed of the k subsequences  $\{J_{nj}^-, n \ge 1\}$  ,  $1 \le j \le k$  . Q.E.D.

## Remark:

In the proof of Lemma 2 it is necessary to introduce the  $T_{n,j}$  since the process  $\{T_n\ ,\ n\geq 1\}$  is not a stationary process.

From Lemmas 1 and 2 we obtain

#### Theorem 2:

$$\frac{1/n \sum_{j=0}^{n-1} J_{j}}{\sum_{j=0}^{n-1} J_{j}} \xrightarrow{a_{j}s} 1 - G(x) \text{ as } n \to \infty,$$

and hence G(x) is identifiable from  $\{N(t), t \ge 0\}$ .

Let us now return to our F/G/k queueing system.

## Theorem 3:

If G is nonlattice, either G or F is continuous,  $\mu_G$  and  $\mu_F$  are finite and satisfy  $\mu_G \ge k\mu_F$  , then G and F are identifiable from  $\{C(t)\ ,\ t\ge 0\}\ .$ 

### Proof:

Since  $\mu_G > k\mu_F$  it follows that with probability one the queue size will converge to infinity, and hence after some finite amount of time the output process will behave as the superposition of k independent renewal processes each having interarrival distribution G. Our continuity assumption assures that an arrival and departure will not occur simultaneously and hence departure epochs will correspond one-to-one with points of decrease of C(t). By Theorem 2

it follows that G is identifiable. Since points of increase of C(t) correspond in a one-to-one manner with arrival epochs it follows that F is identifiable by the empirical c.d.f. Q.E.D.

# Remark:

As in the remark following Theorem 1, we note that if the data consists of the arrival and departure epochs then the continuity assumption may be dropped.

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